



Frequently Asked Questions - LICENSEES

1. What is the CE extension deadline?

Answer: September 30, 2020. The Commission is granting an automatic 90-day extension. No CE courses may be offered during the June 11-June 30 CE blackout period, so the 90-day extension period will begin on July 1, 2020, and end on September 30, 2020.

2. Can a broker take the 2019-20 Update course after June 10, 2020?

Answer: No. The 2019-20 GenUp and BICUP courses cannot be offered after June 10, 2020.

3. What if brokers do not take the 2019-20 Update course by June 10. How will they make it up?

Answer: Any broker who does not complete all 8 hours of CE by June 10 will be automatically granted a 90-day extension. The broker will then take approved elective courses [between July 1-September 30, 2020] to make up missed hours, even if those hours included the Update course.

4. What is the Postlicensing extension deadline?

Answer: September 30, 2020. PBs who have Postlicensing education deadlines between March 26-June 30, 2020, will be granted an automatic extension until September 30, 2020.

5. Should brokers renew their licenses even if they don't complete CE or Postlicensing education?

Answer: Yes. Renewal requirements have not changed. A video that answers FAQs regarding renewal and provides step-by-step renewal instructions is posted in the Commission's Video Library.