



Frequently Asked Questions - APPLICANTS

1. Are PSI testing centers open for license applicants?

Yes. Applicants may schedule appointments online at www.psonline.com or by phone at **855.579.4638** for all locations on a first-available basis. PSI is observing strict social distancing protocols, so the number of candidates that may test at each center is limited. As a result, open testing appointments may be several weeks from now.

2. I am applying for a license and am afraid my 180-day opportunity to take the exam will expire before I can take it. What should I do?

PSI's testing centers were closed from March 19 through April 30, 2020. Applicants whose 180-day exam eligibility periods expired during that period may request a 90-day extension of the eligibility period.

Email a request for an extension of time to examext@ncrec.gov. Be sure to include your full first and last names and the last 4 digits of your SSN in the request.

3. I completed the Prelicensing course. How do I register for the license exam?

Before scheduling your testing appointment, you must submit a license application to the Commission. Once your application is processed, you will be sent an Exam Eligibility Notice that will enable you to register for the license exam. For a full explanation of the application and licensing process, see the Commission's [Real Estate Licensing in North Carolina](#) booklet.