



North Carolina Real Estate Commission

1313 Navaho Drive ■ Raleigh, NC 27609 ■ (919) 875-3700
P. O. Box 17100 (27619-7100) ■ www.ncrec.gov

Guide to Contacting the Commission

Save time when you contact us by first identifying in this Guide the division/section of the Commission with which you wish to communicate. Your call, fax or email will reach those staff members who can most readily assist you.

When your call is answered by the automated phone attendant, dial the ACCESS CODE in parentheses.

Administration

- Financial and personnel management, purchasing
- Licensee information services, records and renewals
- Information technology
- Publications

ACCESS CODES

Administration (8) - Administration, personnel, accounting

Information Services (2) - continuing and postlicensing education requirements and status, record changes, license renewals

Receptionist (0) - Application forms, other matters

EMAIL

Executive - exec@ncrec.gov

Administration - admin@ncrec.gov

Information Services - informationservices@ncrec.gov

Publications - publications@ncrec.gov

FAX

Administration - 919-877-4217

Executive - 919-877-4215

Information Services - 919-877-4221

Publications - 919-877-4227

Education and Licensing

- Applications for licensure
- Prelicensing and postlicensing education
- License examination program
- Approval of continuing education schools and sponsors

ACCESS CODES

Education matters (4)

Application Section (5) - Real estate license qualifications and examinations

Licensing Section (6) - Firm licensing and licensing by reinstatement

EMAIL

Education and Licensing - educ@ncrec.gov

FAX

Education - 919-877-4216

Character - 919-877-4228

Licensing - 919-877-4229

Regulatory Affairs

- Conduct inquiries and coordinate investigations of complaints
- Examine trust accounts of real estate brokers and timeshare projects
- Prosecute charges against licensees at Commission hearings
- Coordinate rule making process
- Provide legal counsel to the Commission
- Provide information to licensees and consumers
- Register time share projects and regulate time share sales

ACCESS CODES

Regulatory Affairs (3)

Consumer complaints/inquiries, pending cases/hearings

EMAIL

Regulatory Affairs - regulatoryaffairs@ncrec.gov

FAX

Regulatory Affairs - 919-877-4220

