

The Real Estate Commission will be offering the June 22, 2015 Issues and Answers course via remote access or via live instruction at North Carolina Central University Law School. In order for you to participate via remote access, you will need a laptop or desktop computer with broadband access (internet) and a webcam. We recommend that you connect to class 30 minutes prior to the start of class in order to confirm your connection. Also, there are 3 required steps you have to take in order for this process to work smoothly. Please see the steps below:

First - A successful speed test MUST be completed from the location you anticipate taking the class and a screen shot of the test emailed to us before Monday, June 22, 2015.

This test is necessary to ensure you are able to maintain a stable connection and high audio and video quality throughout the class. Computers MUST have broadband connection with minimum speeds of 768kbs or (.768 mbps), upload and download capability. Wireless connections are not recommended. You will not be allowed to participate remotely if your speed test is below the required amount.

Once you are on the device you will use for class and in the location you will be in when you take the class, please click the link below to complete your speed test.

[CLICK HERE...for Speed test](#)

(Upon successful completion of speed test, take a screen shot of the results and e-mail it to Mauranda Elliott at mauranda.elliott@ncsu.edu)

Second – Download and install Polycom’s desktop video conferencing client using the following link.

http://support.polycom.com/PolycomService/support/us/support/video/realpresence_desktop/realpresence_desktop.html

Windows Users

1. Scroll down to Windows Software Downloads
2. Click on Version 3.3 for Windows (individual installation)
3. Follow instructions it gives you step by step
4. Once you have finished downloading this software desktop and run it, it will ask you for a License number and Activation Key
5. Click on the Activate button
Lic. #: XRPD1-PLCM-A1B2-C3C4
Activation Key: X218-2BEA-FC90-OC2C-0001
6. Enter those numbers in where it prompts you to.
7. To dial into the room you will need to use the keypad and dial 1210410341@go.rpn.vc

MAC Users

1. Scroll down to Mac OS X Software Downloads
2. Click on Version 3.3 for Mac (individual installation)
3. Follow instructions it gives you step by step
4. Once you have finished downloading this software desktop and run it, it will ask you for a License number and Activation Key
5. Click on the Activate button
Lic. #: XRPD1-PLCM-A1B2-C3C4
Activation Key: X218-2BEA-FC90-OC2C-0001
6. Enter those numbers in where it prompts you to.
7. To dial into the room you will need to use the keypad and dial 1210410341@go.rpn.vc

Third - All students should review the Netiquette video. The video offers a quick review of expectations for classroom attendance, behavior, dress code; etc. Please click the following link to review the video.

[Review Netiquette video](#)

If you should have any issues with any of these steps, please email Mauranda Elliot at mauranda.elliott@ncsu.edu.